AWARD FINRA DISPUTE RESOLUTION

CASE #: 15-00363

Lesleigh Root (Claimant) vs. Ameriprise Financial Services, Inc. (Respondent)

REPRESENTATION OF PARTIES:

For Claimant Lesleigh Root: Adam J. Gana, Esq., Gana LLP, New York, New York

For Respondent Ameriprise Financial Services, Inc.: Susan E. Sheely, Esq., Ameriprise Financial Center, Minneapolis, Minnesota

NATURE OF DISPUTE: Customer vs. Member

Statement of Claim filed on or about: February 12, 2015

CASE SUMMARY: Claimant asserted the following causes of action: suitability, violation of FINRA Rules 2210 and 2010, and failure to supervise.

The causes of action relate to Claimant's investments in the following real estate investment trusts: CNL Lifestyle Properties, Inc. and CB Richard Ellis.

RELIEF REQUESTED: In the Statement of Claim, Claimant requested:

Compensatory Damages: \$40,333.81, or alternatively

recessionary damages

Statutory damages: Unspecified

Interest: At the statutory rate

Forum fees: Unspecified Attorneys' fees: Unspecified

Other: Unspecified

AWARD: The undersigned Arbitrator has decided and determined in full and final resolution of the issues submitted for determination as follows: 1) Respondent is liable for and shall pay to Claimant compensatory damages in the amount of \$31,156.99. 2) Respondent is liable for and shall pay to Claimant interest on the amount of \$31,156.99 at the rate of 7% per annum from March 1, 2015 until the award of \$31,156.99 is paid in full. 3) All requests for attorneys' fees are denied. 4) All other relief requests are denied. 5) FINRA Dispute Resolution shall retain the \$600.00 filing fee that Claimant deposited previously. 6) Respondent is liable for and shall pay to Claimant \$600.00 to reimburse Claimant for the filing fee previously paid to FINRA Dispute Resolution.

OTHER FEES: Respondent has paid to FINRA Dispute Resolution the \$750.00 Member Surcharge and \$1,750.00 Member Process Fee previously invoiced.

OTHER ISSUES: The Arbitrator acknowledges that she has read the pleadings and other materials filed by the parties.

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ARBITRATOR

Mary Margaret Bush

Sole Public Arbitrator

I, the undersigned Arbitrator, do hereby affirm that I am the individual described herein and who executed this instrument which is my award.

Arbitrator's Signature

Mary Margaret Bush Sole Public Arbitrator Signature Date

July 31, 2015

Date of Service (For FINRA-DR office use only)